# HIFIS Cloud SP_Follow up Onboarding process v8



**Service provider**

- Perform required data protection activities
- Decide whether to negotiate individual Resource Usage Agreements with each using centre
- Negotiate service usage conditions with using centre
- Inform HIFIS about Resource Usage Agreement
- Allow VO of using centre to use the service (organizationally + technically)
- Perform Service Enablement activities
- Information: Service limits are about to be reached

No — Yes

**Using centre**

- Centre announces interest in using a service
- Perform required data protection activities
- Negotiate service usage conditions with service provider
- Fulfill duties to cooperate and inform service provider when done
- Test whether access to service works as expected
- Inform users that service can now be used
- Information: Service limits are about to be reached
- Resource Usage Agreement (RUA)
- Acceptance Protocol
- Acceptance Protocol

No — Yes

**User within using centre**

- Platform/ Project (consisting of multiple centers) announce interest in using a service
- Information: Service can now Be used
- Click on „Use service"
- Use service

**Cloud Portal Manager**

- Enable VO of the using centre in Cloud Portal
- Inform service provider and using centre that service is now available for testing via Cloud Portal
- Cloud Portal
- Evaluate monitoring data
- Inform service provider and using centre if limits are about to be reached

**Service Portfolio Manager**

- Consult service provider and using centre

**Cloud Platform Manager**

- Plony
- Automatically triggers
- Check whether disallowed agreements have been made in the RUA
- Put Resource Usage Agreement to Contract database
- Ask service provider to adapt Resource Usage Agreement with using centre

No — Yes